



# White PVCU Frame Guarantee

We guarantee our white PVCU frames in normal use for 10 years (from date of despatch) from any fault which appears and which is due to defective materials or workmanship.

If such a fault occurs, we will make good such PVCU frames (by repair or replacement at our discretion) free of charge following a satisfactory site inspection and report.

If an identical product is not available an alternative will be provided.

This guarantee applies only to the PVCU frames referred to above and excludes any installation works and any indirect or consequential costs arising whether from the use, replacement or repair of these materials or otherwise.

We guarantee that Liniar frames are colourfast in accordance with the current British Standards methods of measurement and will not exceed grade 3/4 on the 'Grey scale'.

## **This guarantee does not apply to:**

- Normal wear and tear.
- Any materials which have been the subject of accidental damage, damage by misuse or damage through assembly or installation.
- Where written notice of a fault is not provided by the customer to Pearl Window Systems Limited promptly after the customer is or ought reasonably to have been aware of it.
- Any products supplied outside the United Kingdom and Republic of Ireland.
- Any product where payment in full has not been received by Pearl Window Systems Limited.

**This guarantee is given for the benefit of both customers purchasing frames from us in the course of a business or as a consumer.**

**IN RELATION TO CUSTOMERS PURCHASING PRODUCTS FROM PEARL WINDOW SYSTEMS LIMITED IN THE COURSE OF BUSINESS THIS WARRANTY IS IN LIEU OF AND SHALL SO FAR AS LEGALLY POSSIBLE REPLACE AND EXCLUDE ALL COMMON LAW, STATUTORY OR OTHER WARRANTIES OR CONDITIONS WHETHER EXPRESS OR IMPLIED. SAVE AS SPECIFICALLY MENTIONED ABOVE, PEARL WINDOW SYSTEMS LIMITED DOES NOT ACCEPT ANY LIABILITY, WHETHER IN TORT OR CONTRACT OR WHATSOEVER OR HOWSOEVER ARISING.**

**THIS WARRANTY DOES NOT IN ANY WAY AFFECT THE STATUTORY OR OTHER RIGHTS OF A CONSUMER.**

