

10 Year Product Guarantee for Foiled Products

PVCu foiled frames manufactured by Liniar carry a guarantee of ten years against defect and discolouration. Liability with respect to claims arising is limited to the free replacement of the frame which is defective, other direct, indirect, consequential charges and loss of profits are not accepted.

The foiled surface of a Liniar frame has a colourfastness to din reference 54001 which states the colour will not fall below grade 3 of the 'Greyscale'.

Foiled frames must be manufactured and installed with due consideration given to increased heat gain and thermal movement and Liniar guidelines.

The guarantee is granted subject to the following conditions:

- The installation shall be restricted to the area of Middle and Northern Europe (North of latitude 46 degrees North) and mainland Italy at elevations below 1800 metres above sea level.
- The frame should not be submitted to sustained temperature greater than 50°C.
- Notice of claims shall be given in writing to Pearl at its corporate address within 7 days of discovery of the said defect.
- The customer is obliged to supply all documents concerning the non-conforming product.
- The claimant shall allow reasonable access for the inspection and rectification (if any) of the installation.

If faults occur:

- We will, using all reasonable skill, care and diligence, make good such frame (by repair or replacement at our discretion) free of charge following a satisfactory site inspection and report.
- If an identical product is not available an alternative of similar or higher specification will be provided.
- The guarantee applies to the frame referred to above and excludes any installation works or any indirect or consequential costs arising whether from use, replacement or repair of these materials or otherwise.
- If a representative from Liniar has made a site visit and the claim is not justified then all costs incurred will be re-charged accordingly.



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Technical points:

- It is extremely important to provide adequate ventilation through all frames allowing for a constant airflow.
- Install the products at normal ambient temperatures between 5°C and 25°C.
- Ensure products are not left in direct sunlight prior to fixing and stored flat and undercover.
- Ensure Liniar recommended fixing centres are observed for coloured frames.

The guarantee does not apply to:

- Normal wear and tear.
- Any materials which have been the subject of accidental damage, damage by misuse or damage through assembly or installation.
- Any product when payment in full has not been received by Pearl.
- Products that have not been installed to Liniar Technical Recommendations.

This guarantee is given for the benefit of both customers purchasing products from us in the course of a business or as a consumer.

IN RELATION TO CUSTOMERS PURCHASING PRODUCTS FROM PEARL WINDOW SYSTEMS LIMITED IN THE COURSE OF BUSINESS THIS WARRANTY IS IN LIEU OF AND SHALL SO FAR AS LEGALLY POSSIBLE REPLACE AND EXCLUDE ALL COMMON LAW, STATUTORY OR OTHER WARRANTIES OR CONDITIONS WHETHER EXPRESS OR IMPLIED. SAVE AS SPECIFICALLY MENTIONED ABOVE, PEARL WINDOW SYSTEMS LIMITED DOES NOT ACCEPT ANY LIABILITY, WHETHER IN TORT OR CONTRACT OR WHATSOEVER OR HOWSOEVER ARISING.

THIS WARRANTY DOES NOT IN ANY WAY AFFECT THE STATUTORY OR OTHER RIGHTS OF A CONSUMER.

